

Our ref WSP/NYCC/A2

North Yorkshire County Council
Customer Resolution Centre
East Block
County Hall
Northallerton
DL7 8AD
Tel: 01609 780780

08/01/20

Dear Resident/ Proprietor,

WEST WAY, CRAYKE – CARRIAGEWAY RESURFACING

This letter is to inform you that North Yorkshire County Council will be undertaking highway maintenance at the above location.

The works are currently programmed to commence on 27/01/2020 and last for 5 working days.

The work is part of an extensive programme and as a consequence it is possible that some adjustment to this start date or the duration of the works may be necessary should unforeseen circumstances such as significant weather events or emergencies on the highway network arise. Advance warning signs will be placed on both sides of the closure points indicating when operations are due to commence.

The works will be carried out under a full road closure, between the hours of 07:30 – 17:30 with a fully signed diversion route in place. This may inevitably restrict vehicular access to properties directly affected but our contractors will try to assist you where possible during the working day through the use of on-site personnel tasked with managing access. Please be advised there may be extended periods when access will just not be possible due to the nature of the works and physical constraints of the site. We request your assistance in the following ways:-

Please contact the Customer Resolution Centre on 01609 780780 to identify any special access needs you may have during the work period;

If possible, please make arrangements to store your vehicles at another location during the works.

Cooperate and comply with any instructions issued by the traffic management operatives and take extra care whilst within the works area.

May I draw your attention to the County Councils Corporate Privacy Policy by using the following link <https://www.northyorks.gov.uk/privacy-notice>. When submitting a response, we will record personal information including your name and address.

For further information including diversion information and to sign up for alerts please go to: <http://www.northyorks.gov.uk/article/30550/Public-notice>

We would like to take this opportunity to apologise for any disruption that these works may cause and would again request your cooperation to help ensure an efficiently and safely executed project.

Yours faithfully
Customer Resolution Centre